COUNSELLING SERVICES IN PENANG

No	Counselling Services	Tel/Fax	Contact Person	Remarks
1	Women's Centre for Change (WCC) 241, Jalan Burma 10350 Penang	(O) 04-228 0342 (F) 04-228 5784 (E) wcc@wccpenang.org (W) www.wccpenang.org	Loh Cheng Kooi (Exec. Director)	Gives free counselling and legal advice, provides temporary shelter for women & children Conducts talks, workshop & training, seminars on child sexual abuse, violence against women, and women's right Advocacy work for women & children's rights Mon-Fri 9.00am-6.00pm
	Pusat Perkhidmatan Wanita (PPW) 67A, Tingkat 1, Jalan Perai Jaya 4, Bandar Perai Jaya , 13600 Perai (Behind Pacific Megamall)	(O) 04-3988340 (F) 04- 398 8341 (E)ppw@wccpenang.org	Ooi Say Tee (Coordinator)	•PPW is managed by WCC & sponsored by the Penang State Government.
2	Agensi Kaunseling & Pengurusan Kredit (AKPK) Bangunan Bank Negara Malaysia 27, Lebuh Light 10200 Penang	Hotline: 1800-88-2575 (O) 04-261 2246 (F) 04-261 2243 (W) www.akpk.org.my		 Provides financial counselling and debt management to individuals Free of Charge, make appointment through online, or walk-in Mon-Fri 9.00am-5.00pm
3	Agape Counselling Centre Malaysia (Penang Branch) CO-21-UP Kompleks Masyarakat Penyayang Jalan Utama, 10450 Penang	(O) 04-228 0709 (H/P) 017-4994236 (E) agapepenang@yahoo.com (W)www.agapepenang.org. my		 Provide counselling services: Family, marriage, teenagers, students Donation basis Tue-Sat 9.00am-6.00pm Type of counseling: face2face, phone, and email
4	Centre for Creative Arts Therapy (CCAT) C014-GF, Kompleks Masyarakat Penyayang, Jalan Utama, 11450, Penang. Seberang Perai Branch:	(H/P) 016-490 4688 (E) centre@creativeartsthe rapy.org.my (W) www.creativeartsthe rapy.org.my	June Lim Min See	To promote psychological & emotional resiliency; offer skilled therapeutic interventions For children, youth, adults and elderly to learn, grow and be healed I hour: RM60 (if earning RM3,500/month or household income is over RM7,000/month
	11, Lorong Jawa 2, 11200 Butterworth			 can apply subsidy, subsidy of 25%-90% of the standard fee/session for low income Mon- Sat 9.00am-6.00pm might need appointment
5	Cr8tivity @ Heart 53 Westland Road 10400 Penang.	(H/P) 016-490 4688 (E) centre@creativeartstherap y.org.my	Priscilla Ho	A non-profit guidance centre to build emotional resilience and facilitate learning through creative arts Advocacy on mental health ofr young people Anti-bullying programme, 'Be A Buddy Not a Bully'

6	Community Aids Service Penang (CASP) No. 2077, MK 10 Jalan Pow Nee, Off Jalan Kulim, 14000 Bukit Mertajam, Penang	(O) 04-539 9510/8510 (E) casp@casp.com.my (W) www.casp.com.my	P. R. Selvarajan (President) Elizabeth Thomas	Acts as a "half-way" home for people living with HIV/AIDS Involves in public education, counselling, outreach program and support people living with HIV/AIDS. Mon-Fri 8.00am-5.00pm
7	D'Home Mental Health Asso. 66, Lintang Bukit Jambul, 11900 Bayan Lepas, Penang.	(O/ F) 04-6434432 (H/P) 012-4251600 (E)dhomepg@gmail.com (W) www.d-home.org.my	Ishwary	Conducts training for family & caregivers of people with serious mental illness and also runs support groups Mon-Fri 10.00 am- 6.00 pm
8	Unit Kaunseling Hospital Pulau Pinang, Tingkat 2, Blok D, Jalan Residensi 10990 Penang	(O) 04-222 5730		Referral letter needed from doctors Mon-Fri 8.00am-5.00pm Provides counselling and therapy on mental health issues, emotional and behavioral difficulties for children and adults
9	Lembaga Penduduk & Pembangunan Keluarga Negara (LPPKN) 8875, Jalan Bertam, 13200, Kepala Batas, Penang	(O) 04-5755215 (F) 04-5755216	Pn.Badrizawati	Provide free marriage and family counselling Mon-Fri 8.00am-5.00pm
10	Family Health Development Association Penang (FHDA) c/o FPA 333, Jalan Perak, 11600 Penang	(O) 04-282 5191 (F) 04-281 9380 (E) info@fhdapenang.org (W) www.fhdapeng.org	Engie Ng Lai Kin (Manager)	Provides clinical service for women in reproductive health. Conducts training and talks to promote family life. Provides counselling service and supporting HIV/AIDS patients. Tues- Sat 8.30am- 5.30pm
	Klinik FHDA Kampung Kolam 16/18, Kampung Kolam, 10200 Penang	(O) 04-262 2225 (F) 04- 262 2225		 Tue, Fri, Sat 8.30am-5.30pm Wed, Thu 8.30am-10.00pm Closed on Sunday, Monday and public holidays. Open to all. Fees will be applicable. Tue-Sat 8.30am-6.00pm
	Maycare Drop-in Centre 18 F Jalan Pegawai, Bukit mertajam Penang			Closed on Sunday, Monday and public holidays.
11	Women's Right Awareness Association (WRAA) 2401 (First floor), Jalan Kampung Baru 14000, Bukit Mertajam Pulau Pinang.	(O/F) 04 – 530 1958 (H/P) 012 – 415 0188 (E)wraa2counselling@gmail .com	Vanne Lim (Service Coordinator)	 Provide awareness on human rights. Provide Counseling services on DV, marital, family issues, parenting and mental health issues. Provide seminar or courses on self development. Mon-Fri: 10.001m-5.00pm. Closed on weekends and public holidays.
12	Talian Kasih (Talian Nur)	Hotline: 15999 (W) www.mampu.gov.my		•Domestic violence, child abuse, rape, and natural disasters reporting • 24/7
13	Than Hsiang Mitra Welfare Association	Hotline: 04-642 9429		Provides home visit, counselling,

132, Jalan Sultan Azlan,	(O) 04-645 1141	welfare support (financial), and social
11900, Bayan Lepas, Penang	(F) 04-642 9420	education.
	(W)mitra@thansiang.org	Hotline: Mon-Fri 1.00pm-6.00pm &
		7.00-9.00pm,
		Sat 1.00pm-6.00pm
		Office: Mon-Fri 9.00am-5.00pm.

COUNSELLING SERVICES IN PENANG (PRIVATE PRACTICE)

No	Counselling Services	Tel/Fax	Contact Person	Remarks
1	Counseling Department Hospital Loh Guan Lye 19 & 21, Logan Road 10400 Penang	(O) 04-238 8781/8786 (F) 04-238 8988 (E) Isc@lohguanlye.com (W) www.lohguanlye.com	Dr. Alex & Ms. Chelsea Peh (Psychology Counsellors) Psychiatrist Mr. Law Loo Lee Speech Language Pathologist Ms. Ang Siau Thian Clinical Psychologist Mr.Alex Ng	First time: RM560 (approx. 2 hours) Follow-up session: RM250-600 (depends) Speech language therapy Counseling
2	NTL Counselling & Care Centre (since 1982) 17, Jalan Sg. Ujung 10100 Penang	(O) 04-261 4362 (H/P) 016-551 0322	Lau Heng Loon (Psychologist)	Marital, mental disorder, teenagers, and children problem Counselling session by appointment Registration: RM80, every 30 minute: RM70 24/7 by appointment
3	Penang Counselling & Psychology Centre 2990-02, 2nd Floor, Complex Chai Leng Jalan Baru, 13700 Prai, Penang	(O) 012-7535015 (E) bjlimkl@yahoo.com (W)www.pgcounselling.co m	Lim Beng Kang	Parenting and marital issues, neuroses, teenagers, education, and mental health Registration: RM50+One hour: RM100 Tues-Sat 10.00am-6.00pm, Sun 11.00am-4.00pm
4	Penang Adventist Hospital 465, Burma Road 10350 Penang	(O) 04-222 7778 (W)www.pah.com.my	Dr. Lynne Yong (Psychologist) Psychiatrist Dr.Prem Kumar Consultant Clinical Psychologist Dr.Lynne Yong	Counselling and therapy on mental health issues for adults (16 year old and above) Counseling and psychotherapy services First time RM250, followed session depends, around RM200-RM600 Mon & Wed 9.00am-6.00pm Tues & Thur 9.00am-7.30pm Fri 9.00am-12.00pm

5	Positive.2.U C-3-2, Lorong Bayan Indah 3 Bay	(O) 04-643 5067 (F) 04-646 5067	Yeow Gaik Choo	Provides counselling and therapy on mental health issues for children and adults
	Avenue, 11900 Bayan Lepas	(E) p2u@positive2u.com, p2upositive@gmail.com (W)www.positive2u.com		Provides assessments, trainings, and education Provides psychotherapy, counseling for mental health for children and adults Mon-Sat 8.30am-6.00pm
6	Penang Island Hospital 308 Macalister Road 10450 Penang	(O) 04-228 8222 ext. 5290 (O) 04-228 8222 ext. 5007 (F) 04-226 7989 (E) tcmei@islandhospita.com (W) www.islandhospital.com	Tan Chwee Yeng (ext. 5290) (Psychologist) Sarala Chettiar (ext. 5007) Speech Language Pathologist Ms. Chia Kien Eng Locum Psychiatrists Dr.Lau Kim Kah, Dr.Lai Fong Hwa Dr.Uma Devi Clinical Psychologists Ms.Tan Chwee Yeng Ms.Saralla Chettiar	Provides counselling and therapy on mental health issues and behavioral difficulties for children and adults. Provides neuropsychological screening, assessments for children with emotional and behavioral difficulties Call Staff Nurse Yeoh for appointment to be made with speech language pathologists and psychologists. Provides counselling and therapy for children and adult (specifically for paediatric/child patients) Speech language therapy Counseling and psychotherapy services Tue 10.00am-6.00pm, Thurs 2.00pm-6.00pm
7	Gleneagles Medical Centre 1, Jalan Pangkor 10050 Penang	(O) 04-2229111 (F) 04-2229077 (W) www.gleneaglespenang.co m	Psychiatrist Dr. Zasmani Shafiee (ext 157) Developmental Psychologist Ms.Sherine Sevarajah	Counseling and psychotherapy services
8	Help 4 u Online Help	(W) www.help4u.org.my		•For students and young adults (age 13-25)
9	Hospital Bukit Mertajam Jalan Kulim, 14000 Bukit Mertajam	04-5497333	Psychiatrists Dr.Yushada Dr.Letchumi Dr.Firdaus (O)	Psychotherapy services
10	Pusat Remaja Kafe @ Teen Jalan Burmah Pejabat LPPKN Pulau Pinang No.245, Jalan Burmah, Peti Surat 737, 10790 Pulau Pinang.	(O) 04-2260627 (F) 04-2260049		For Counseling, personality test, teenage Mon-Fri 8.00am-5.00pm 13 year old-24 year old FOC Call to make appointment or walk-in
11	Lam Wah Ee Hospital 141, Jalan Tan Sri The Ewe Lim, 11600 Penang	(O) 04-6528997 (O) 04-6528888 (F) 04-6570940 (E) msw@hlwe.com (E) soosb@hlwe.com	Psychiatrist Dato'Dr.Tan Chee Khuan Clinical Psychologist	 Counseling and psychotherapy services Counselling service is Free of charge Mon-Fri 8.30am-5.00pm, Sat 8.30am-1.00pm Psychotherapy services (children & adults)

			Ms.Soo Siew Bee'	Mon-Fri 9.00am-6.00pm, 2 nd , 4 th , & 5 th Sat 9.30am-5.30pm First time (approx 2 hour) & follow up Fee around RM200
12	Ong Specialist & Counseling Centre No.8, Ground Floor, Bandar Sri Pinang, Lebuh Sg Pinang 1, 11600 Jelutong Pulau Pinang	(O) 04-2822237 (O) 04-2838178 (W) www.mindmedic.org	Psychiatrist Dr.Ong Beng Keat	 Psychotherapy services Counseling services Tues-Sat 10.00am-5.00pm Counselling services: 1hour around RM180-RM200
13	Pacific Speech Therapy 15, Jalan Besi, Island Park, 11600 Penang Butterworth Branch: 97, Ground Floor, Jalan Raja Uda, Pusat Peniagaan Raja Uda, 12300, Butterworth, Penang	(O) 04-6587098 (E) pacificspeechtx@hotmail.com (W)www.pacificspeechtx.com.my	Oh Bie Lim (Director)	 Speech therapy and various educational activities for children with special needs One Stop Centre, counselling, and kindergarden. Mon-Sun 9.00am-5.00pm Counseling service need to appointment by call or walk-in, RM50-RM95 per hour.
14	Positive.2.U C-3-2, Lorong Bayan Indah 3 Bay Avenue, 11900 Bayan Lepas	(O) 04-643 5067 (F) 04-646 5067 (E) p2u@positive2u.com, p2upositive@gmail.com (W)www.positive2u.com	Yeow Gaik Choo	Provides counselling and therapy on mental health issues for children and adults Provides assessments, trainings, and education Provides psychotherapy, counseling for mental health for children and adults Mon-Sat 8.30am-6.00pm
15	Unit Pemulihan Hospital Pulau Pinang Jalan Residensi, 10990 Penang	(O) 04-2225192/5195 (Psychiatrists&Psychologist s) (F) 04-2281737 (E)klinik102@gmail.com	Psychiatrists Dr.Lai Fong Hwa Dr.Chan Yee Fai Dr.Nor Hayati Dr.Yusni Dr.Saminah Clinical Psychologists Tan Chwee Yeng Saralla Chettiar	 Speech Language therapy Physiotherapy and treatment in the aspect of mental and social Need referral letter from General Hospital Mon-Fri 8.30am-5.00pm
16	Unit Pemulihan Hospital Seberang Jaya Jalan Tun Hussein Onn, Seberang Jaya, 13700 Penang	(O) 04-3827351 (OT Dept) (O) 04-3827167 (PT Dept) (F) 04- 3970754 (E) sj_tng@ppg.moh.gov	Yufaizail	 Physiotherapy and treatment in the aspect of mental and social Speech Language therapy Need referral letter from General Hospital Mon-Fri 8.30am-5.00pm
17	SEED Training & Counselling Centre 52, First Floor, Jalan Limau Manis 3, Taman Limau Manis, 14000, Bukit Tengah, Penang.	(O) 012-4012207 (F) 012-498 2192 (W) <u>www.u-doudou.com</u> (F) 04- 5934015 (E) seedlifeskills@hotmail.com	Alice Lee	 Mon-Sun 9.00am-6.00pm all to make appointment Online booking counselling, training, and neuroses reflect training. Counselling assessment RM250

OTHER COUNSELLING SERVICES OUTSIDE PENANG

No	ER COUNSELLING SERVICES OUTSIDE PE Counselling Services	Tel/Fax	Contact Person	Remarks
1	Befrienders Penang	Hotline: 04-2815161/1108 (E)pat@befpen.org (E)befpen@tm.net.my (W)www.befpen.org		 provides emotional support for people who are in distress, despair, and suicidal. Mon-Fri 3.00pm-12.00am Sat&Sun 5.00pm-11.00pm
	Befrienders Ipoh	Hotline: 05-547711		• Sat & Sun 3.00pm-11.00pm
	Befrienders Johor Bahru	Hotline: 07-331 2300 (E)teresayeo@gmail.com		
	Befrienders Muar	Hotline: 06-9520313 (E)ananda8899@gmail.com		Hotline: 8.00pm-11.00pm daily
	Befrienders Kota Kinabalu	Hotline: 088-255 788		
	Befrienders Kuala Lumpur 95, Jalan Templer, Petaling Jaya, 46006. Selangor, Malaysia.	Hotline: 03- 7956 144/45		
	Befrienders Malacca 364k, Jalan Low Hee Kong, Ujong Pasir, Melaka, 75050, Malaysia.	Hotline: 06-284 2500 (E)vivienchia_bfmcca@yahoo.co m		
	Befrienders Seremban 171, Tingkat 2, Jalan Dato' Bandar Tanggal Seremban, 70000, Negeri Seremban, Malaysia.	Hotline: 06-765 3588 Hotline: 06-7653589 SMS/CALL:012-2472580 (E)clotchee@hotmail.com		Hotline: 7.00pm-10.00pm
2	All Women's Action Society (AWAM) 85 Jalan 21/1, Sea Park 46300 Petaling Jaya, Selangor	(O) 03-7877 4221/0224 (F) 03-7874 3312 (E) awam@awam.org.my (W) www.awam.org.my	Emily	Counselling, legal information for domestic violence and sexual violence cases Counseling available by appointment only Organize workshops and campaign for gender quality Mon-Sat 10.00am-4.30pm. Telenita Helpline: 03-78770224
3	Sabah Women Action Resource Group (SAWO) Lot 23, 3rd Floor Block C Damai Point 88300 Kota Kinabalu Sabah	(O/F) 088-269 291 Helpline: 088-280 200 (E) sawo.women@yahoo.com (W) www.sawo.org.my	Winnie Yee (President)	Provides counselling and legal advice for women in crisis. Provide play therapy for children Mon-Fri: 9:00am-2.00pm
4	Malaysia AIDS Council 12, Jalan 13/48A The Boulevard Shop Office Off Jalan Sentul 51000 Kuala Lumpur	(O) 03-4047 4222 (F) 03-4047 4210 (E) contactus@mac.org.my (W) www.mac.org.my	Mr. Bakhtiar Talhah (President)	Helpline counselling for HIV/AIDS, shelter home, advocacy, education and training on HIV/AIDS Mon-Fri 8.30am-5.30pm
5	Perak Women for Women [PWW] 52, Jalan Sultan Azlan Shah	(O) 05-546 9715 (F)) 05-5415 721	Mabel Wong (President)	Providing counselling, temporary shelter, and legal advice

6	31400 Ipoh Sarawak Women for Women	(E) perakwomenfor women@gmail.com (W) www.ppw.org.my (O/F) 082-416 053	Ms. Siew Keen (Secretary) Margaret	 Organize workshops and activities for women's right Provides counseling, drop-in-centre,
0	Society (SWWS) 1610, Tingkat 2 Jalan Rock 93712 Kuching Sarawak	(Hotline) 082-422 660 (E) sarswws@gmail.com	Bedus (President)	legal & advocacy, training
7	Sisters in Islam 4, Lorong 11-8E, 46200 Petaling Jaya Selangor	(O) 03-7960 33359/5121/6733 (Hotline) 03-7960 8802 (F) 03-7960 8737 (E) sistersinislam@pd.jaring.my (W) www.sistersinislam. org.my	Ratna Osman (Exec. Director)	Counselling on Syariah legal advice, Undertake research and advocacy work for Muslim women's right. Tue-Thurs 10am-5pm
8	Women's Aid Organisation of Malaysia (WAO) P. O. Box 493, Jalan Sultan 46760 Petaling Jaya	(O) 03-7956 3488 (F) 03-7956 3237 (E) womensaidorg@gmail.com (W) www.wao.org.my	Ms. Sumitra Visvanathan (Exec. Director)	Provide shelter, counselling and child care centre for domestic violence survivors. Undertake research & advocacy on women's rights. WAO Helpline: 03-79563488 Mon-Sun 9.00am-5.00pm. Tue, Wed, Fri: 9.00am-5.00pm & 7.00pm-10.00pm